



Referral Partner Program

About Us

In 2009, Move Concierge was born with 3 pillars:

Referral-based business – We primarily work with partners who have relationships with movers

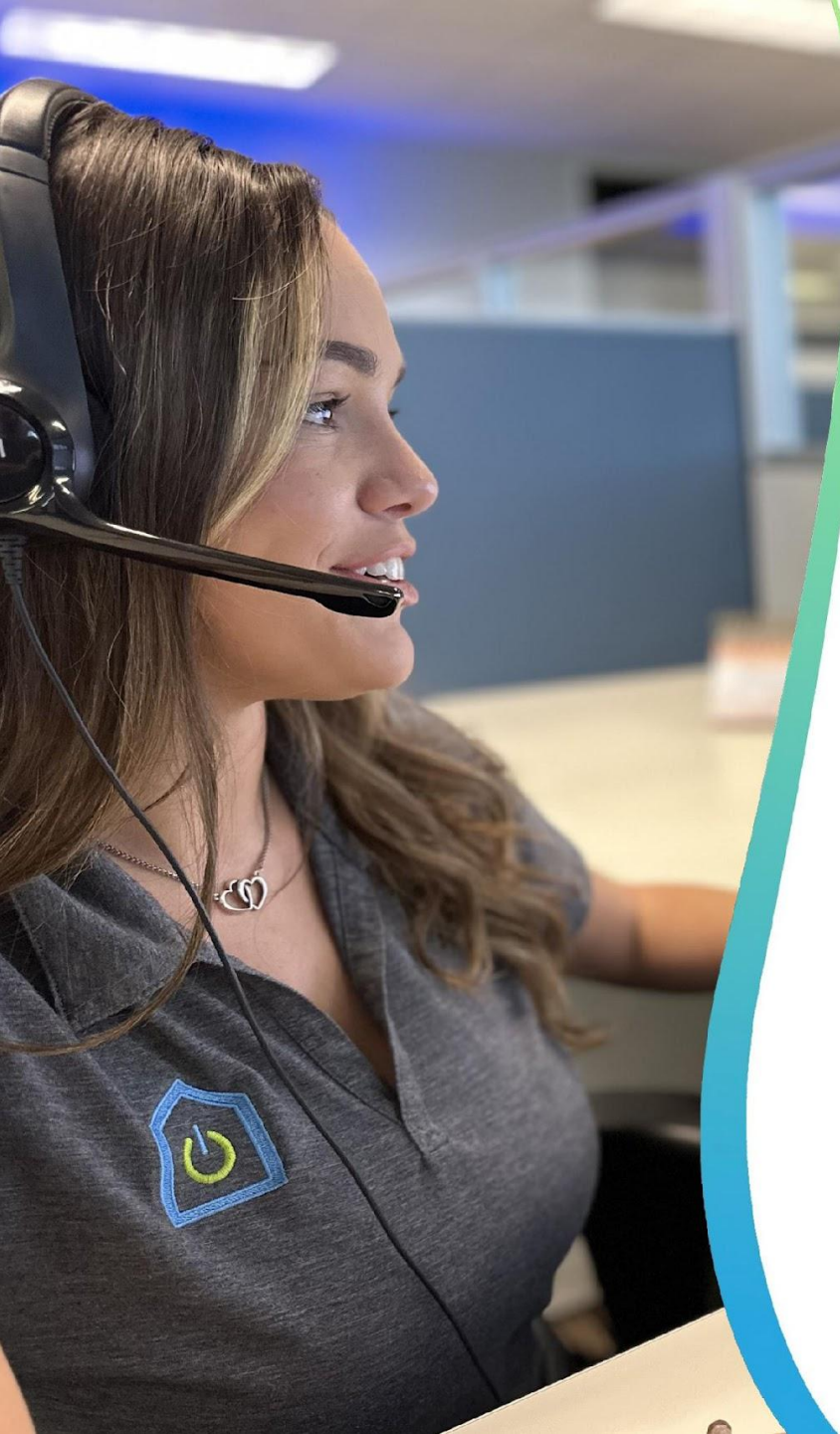
The power of choice – We want the customer to choose what is best for them

Open and honest communication – Our goal is to help clients with the services they want at their new home

We're growing

Move Concierge serves clients nationwide and has been on the INC 5000 list for the past 6 years





What We Do

Move Concierge is a one-stop-shop for setting your home services. We save your clients time, money, and stress while giving them access to the best rates on services in their area.

Since our founding in 2009, we have helped more than 250,000 home buyers during the moving process.

 One point of contact to set up your home services



City
Utilities



Electricity



Home
Security



Satellite/
Cable TV



Change of
Address



Internet



Moving
Services



Home
Warranty

and more



One Call Does It All

We set up your clients' home services

In one quick call, your clients will make all their home service selections. Never wait on hold with a service provider again.

They get the best rates guaranteed

We represent most of the nation's largest providers. This ensures your clients can select the best rates for their home services. No hidden fees or gimmicks.

Our service is free

We are partnered with a vast number of major service providers that compensate us for business we send their way.

We're nationwide

Our service will work for your clients no matter where they live in the United States.



How Does This Work?



We reach out to your referrals 2 - 3 weeks before close

Your client's information is submitted to Move Concierge at just the right moment in the moving process. Our approach is friendly with no pressure.



Your client makes their selections

In one phone call, we'll identify what your client wants to set up at the new place (TV, electricity, internet, security, etc). A personal concierge will research the best local services and help your client finalize their selections.



We make the connections

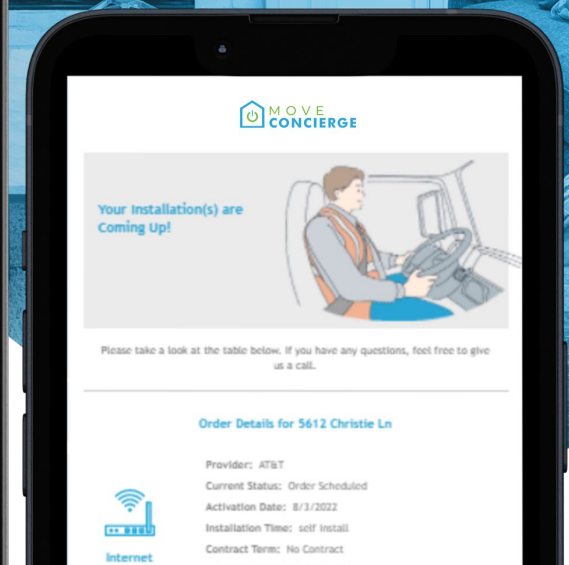
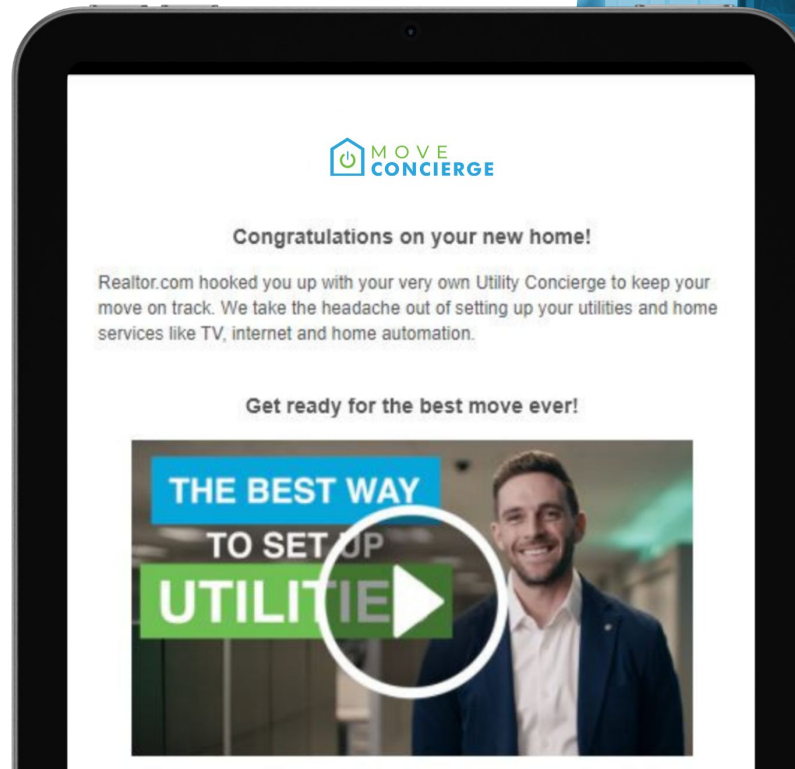
When your client has made their selections, we'll handle the rest! From scheduling to installations and activations, our service team will take care of the details.

Communication Throughout the Process

To ensure a great experience, we consistently communicate with your client with the following:

- Their requested services summary
- Itinerary for upcoming installations
- Any DocuSign needs for services
- Instructions for setting up city utilities
- And more

Additionally, our team is available to answer any questions they have.



Your Clients Are in Good Hands

Virtually all of our clients are referred to us by referral partners

Over 19,000 reviews and growing with an average of 4.8 out of 5 stars



“So happy we had this service made available to us. It’s stressful enough to move let alone doing all the legwork for your basic needs. Can’t thank everyone enough for making our move seamless.”



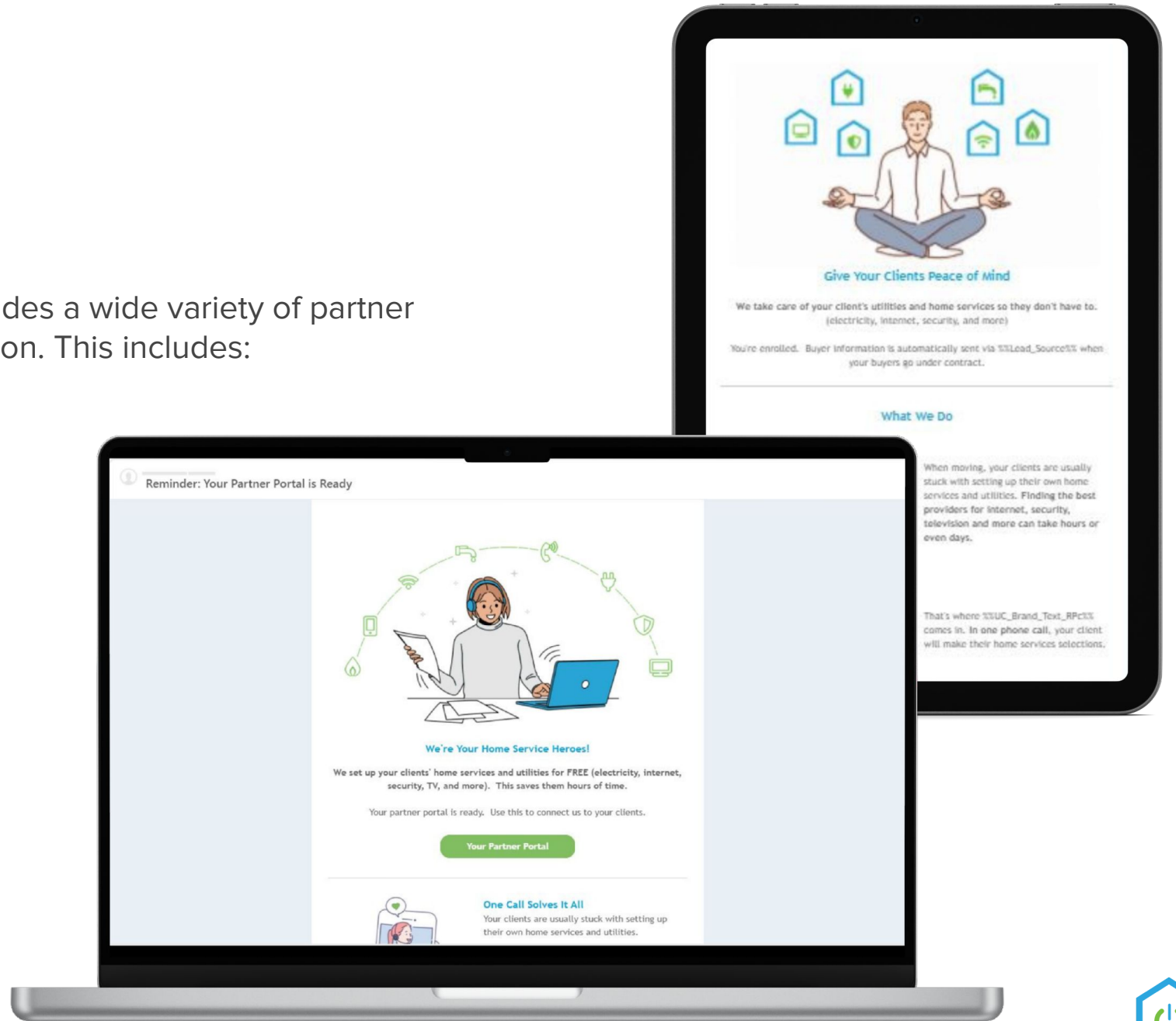
“Emily has gone above and beyond to make sure (her) clients are well taken care of. Moving to a new home already has its challenges and stress, I appreciate how she made the transition so smooth.”

Partner Support

Your team

Our new partner onboarding strategy includes a wide variety of partner resources to help ensure employee adoption. This includes:

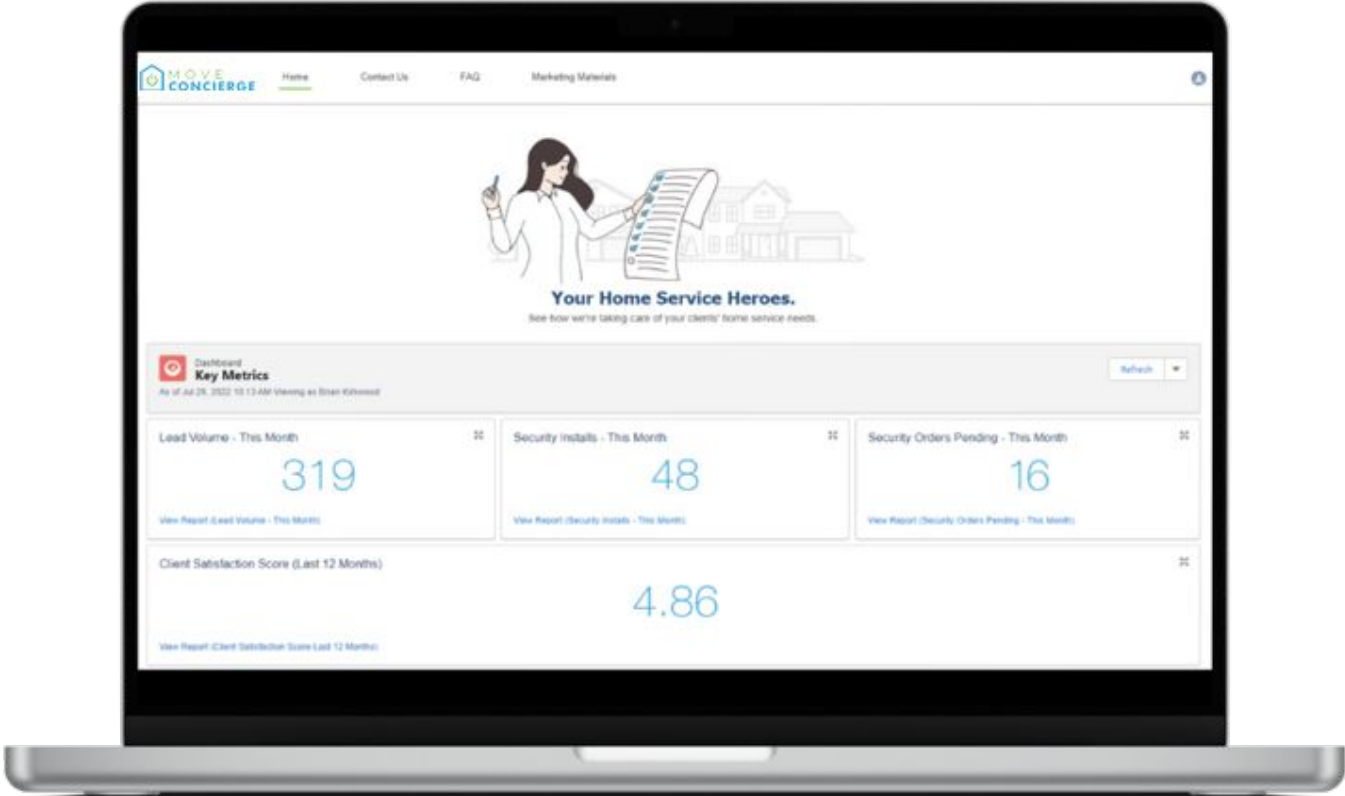
- A dedicated Account Manager
- Training and info sessions
- Email orientation for agents
- Co-branded client and agent flyers
- Intranet/Facebook group engagement
- And more



On-Demand Reporting

Partner Connect Portal

See how Move Concierge is handling your clients. Analyze your key metrics, keep tabs on your recent client submissions and more.





Thank You!